

Call Type Description	Price (pence per unit)	Minimum first period charge	Billing increments
On Net	80.23p per minute	1 second	1 second
Cross Net	80.23p per minute	1 second	1 second
Landlines	80.23p per minute	1 second	1 second
Voicemail	80.23p per minute	1 second	1 second
Channel Islands & Isle of Man (excluded from bundles)	80.23p per minute	1 second	1 second
SMS	80.23p per unit	N/A	per unit
Channel Islands & Isle of Man SMS (excluded from bundles)	80.23p per unit	N/A	per unit
MMS	80.23p per unit	N/A	per unit
Video Call	80.23p per minute	1 second	1 second
Video Call - International	80.23p per minute	1 second	1 second
Call Return	80.23p per minute	60 seconds	60 seconds
International Call - EU	156.25p per minute	60 seconds	60 seconds
International Call - RoW	312.50p per minute	60 seconds	60 seconds
International SMS	100p per message	N/A	per unit
Non-Geo Access Charge (084 & 087)*	100p per minute	60 seconds	60 seconds
Premium Call Access Charge (09)*	100p per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	100p per minute	60 seconds	60 seconds
Freephone (0800)***	Free	1 second	1 second
Radio Paging Services (i.e. 076)	80.23p per minute	N/A	per call
Personal Numbering Services (i.e. 070)	80.23p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	80.23p per minute	60 seconds	1 second
Data	5p per MB	per KB*	per KB**

* Please note: price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service. All pricing in orange has either been adjusted in line with our pricing review, changed in line with RLAH or corrected

** Cost is rounded per event to the nearest pence

*** Freephone numbers may still be charged when dialling from outside of Europe

Call Charge Description	Price** (pence per unit)	Minimum First Charge Period	Billing Increments
Roaming RoW Zone 1 - In country, In zone & UK	£1.000	60 seconds	60 seconds
Roaming RoW Zone 1 - Euro Zones	£2.500	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 2	£3.340	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 3	£3.340	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 4	£3.340	60 seconds	60 seconds
Roaming RoW Zone 1 - Inbound	£0.600	60 seconds	60 seconds
Roaming RoW Zone 1 - SMS	£0.140	per message	per message
Roaming RoW Zone 1 - MMS	£1.100	per message	per message
Roaming RoW Zone 1 - Data	£0.225	per MB	per MB
Roaming RoW Zone 2 - In country, In zone & UK	£2.000	60 seconds	60 seconds
Roaming RoW Zone 2 - Euro Zones	£2.500	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 1	£3.340	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 3	£3.340	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 4	£3.340	60 seconds	60 seconds
Roaming RoW Zone 2 - Inbound	£1.200	60 seconds	60 seconds
Roaming RoW Zone 2 - SMS	£0.500	per message	per message
Roaming RoW Zone 2 - MMS	£1.100	per message	per message
Roaming RoW Zone 2 - Data	£1.125	per MB	per MB

Call Charge Description	Price** (pence per unit)	Minimum First Charge Period	Billing Increments
Roaming RoW Zone 3 - In country, In zone & UK	£4.000	60 seconds	60 seconds
Roaming RoW Zone 3 - Euro Zones	£4.000	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 1	£4.000	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 2	£4.000	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 4	£4.000	60 seconds	60 seconds
Roaming RoW Zone 3 - Inbound	£2.600	60 seconds	60 seconds
Roaming RoW Zone 3 - SMS	£1.000	per message	per message
Roaming RoW Zone 3 - MMS	£1.100	per message	per message
Roaming RoW Zone 3 - Data	£3.380	per MB	per MB
Roaming RoW Zone 4 - In country, In zone & UK	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - Euro Zones	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 1	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 2	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 3	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - Inbound	£4.000	60 seconds	60 seconds
Roaming RoW Zone 4 - SMS	£1.000	per message	per message
Roaming RoW Zone 4 - MMS	£1.100	per message	per message
Roaming RoW Zone 4 - Data	£13.500	per MB	per MB

Europe Zone 1:
Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2:
Channel Islands (inc. Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Switzerland.

Rest of the World Zone 2:
Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Rest of the World Zone 3:
Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia.

Rest of the World Zone 4:
Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

Rest of the World Zone 1*:
Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherland Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherland Antilles), Sint Maarten, Solomon Islands, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

*On Airways and Maritime will be charged inline with RoW Zone 4 destinations.

Fair Usage limit of 3000 minutes per month